



Appointment Procedures:

- Patients will be asked if they are ill or have COVID-19 symptoms when booking appointments, and likely, when you arrive at the office. If you have any symptoms please re-schedule.
- Patients will be asked to make appointments over the phone, rather than come in for walk-in eye care or making appointments.
- When you schedule your appointment, you will be asked to bring your own mask, please wear your mask to your appointment.
- A hand sanitizing station will be available at the office entrance, you will be required to sanitize your hands when you enter the office.
- Optometrists and staff that you interact with will be wearing personal protective equipment, that covers their mouth, nose and eyes.
- The Optometrists may perform different tests and procedures than in the past, fees will be adjusted accordingly.
- Priority will be given to the patients requiring full exams or those requiring glasses or contact lenses. Depending on demand, simple rechecks (unless there is an emergency) will be delayed until we clear the backlog of full exams.
- Only the person who has an appointment should enter the office. Children or patients requiring assistance may have one person accompany them.
- If you are a new patient, please print and fill out the history form on our website and bring it to your first appointment.

Dispensing

- Patients who try on frames are asked to place them in baskets provided and not place the back on the display holders. They will be sterilized every time someone touches them.
- Patients ordering contacts should pay for the contacts upon ordering and have them delivered directly to their home/office or pick them up in our outside mailbox.
- Patients ordering glasses will be required to pay in full for the glasses upon ordering and if possible, pick up the glasses from our mailbox or book a time to pick up their glasses.
- Patients requiring repairs or adjustments will have to book a time for those services. We will be setting up a schedule.

We look forward to continuing to provide excellent eye care for you and your family
Sincerely,
Dr. Curik, Dr Delany and Dr. Khamis